

Beaufort Road Surgery

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22 Apr 2020

Dear Patient

As you will be aware the NHS is currently dealing with the coronavirus pandemic which has drastically altered how we see patients. A concern with these new arrangements is that patients who would normally be attending to discuss symptoms are now staying away in order to allow us to focus on pandemic related healthcare.

Whilst we understand and are grateful for this, we would still encourage you to contact the surgery to discuss any new medical problems not related to the coronavirus illness. We can usually make an assessment over the telephone as to whether we can safely delay further assessments or investigations and are happy to give advice. Alternatively, it may be prudent to see you in person in which case strict infection control measures are in place in the surgery to protect both staff and patients. The aim of this is to identify and treat any more serious illnesses in a timely fashion rather than allow problems to worsen before the end of the social distancing period.

Further good advice about symptoms is available through the NHS website www.nhs.uk and you can also find relevant help on the Beaufort Road Surgery website www.beaufortroadsurgery.co.uk or Beaufort Road Surgery.

Yours sincerely

GP Partners

Beaufort Road Surgery